

Standardized Oversight, Accountability and Reporting for Gauteng Province
(SOAR-GP)

Quarter Performance Report of gFleet MANAGEMENT for:
Quarter Three of the 2020 / 2021 Financial Year

SOAR-GP_gFleet Management_QRF_TEMPLATE_v17/Quarter 3



Contents

[i] EXECUTIVE SUMMARY 4

1. STRATEGIC PRIORITIES..... 6

1.1 DEPARTMENT / ENTITY ACHIEVEMENT OF STRATEGIC PRIORITIES 9

1.2 PERFORMANCE AS PER APP TARGETS 14

1.3 EMERGING PRIORITIES..... 15

1.4 PERFORMANCE VERIFICATION AND EVIDENCE 16

2. DEPARTMENT / ENTITY PROJECT MANAGEMENT 18

3. DEPARTMENT / ENTITY FINANCIAL PERFORMANCE 18

3.1 DEPARTMENT / ENTITY BUDGET EXPENDITURE FIGURES..... 19

3.2 DEPARTMENT / ENTITY KEY FINANCIAL INDICATORS 20

4. RESOLUTIONS AND PETITIONS MANAGEMENT 20

4.1 RESOLUTIONS MANAGEMENT..... 24

4.2 PETITIONS MANAGEMENT 25

5. PUBLIC ENGAGEMENT BY THE DEPARTMENT / ENTITY 26

6. INTERNATIONAL RELATIONS 27

7. GEYODI EMPOWERMENT 28

8. REQUESTS FOR INFORMATION 28

8.1 AGSA REQUESTS FOR INFORMATION..... 28

8.2 PSC REQUESTS FOR INFORMATION 29

9. DEPARTMENT / ENTITY CAPACITY 29



9.1 [HUMAN RESOURCE CAPACITY] 29

10. CHALLENGES / REQUESTS FOR INTERVENTION 30

10.1 CHALLENGES 30

10.2 REQUESTS FOR INTERVENTION 31

11. ADOPTION 31

[i] EXECUTIVE SUMMARY

[ii] EXECUTIVE SUMMARY

The executive summary should be a Strategic Statement of Performance by the Director-General/Head of Department / Entity. The executive summary provides a high-level overview of the financial and non-financial performance of the Department / Entity for the Period under review (without going into detail).

- 1) The Entity has a total number of 13 performance targets for the year under review:
 - A total number of 5 targets has been achieved (38,5%)
 - A total number of 3 targets has not been achieved (23%)
 - A total number of 5 are annual targets therefore not due. These will be reported in Quarter 4. (38,5%)
- 2) The following targets have been achieved
 - The number of days taken for mechanical repairs was 12 days against target of 20 days
 - The average percentage of rental days for VIP self-drive vehicles was 61.95% against target of 50%
 - The percentage of rental days for Pool and vehicles was 91.25% against target of 69%
 - The Entity received unqualified opinion with matters of emphasis from the Auditor General for 2019/2020 financial year
 - 91% of the in-service vehicles were tracked during the period under review.
- 3) The following targets has not been achieved
 - The number of days for accident repairs achieved was 52 days against the target of 40 days. These were delayed due to COVID-19 related issues such as staff rotation, parts availability etc.
 - ICT, Process Mapping of the Module approved in the strategy - SITTA has been appointed to develop ICT strategy. The ICT strategy development is underway and is planned to be completed and approved by 31/03/2021.
 - Improved Debt Collection – a reduction target of 15% was not realised. However, the Entity only managed to reduce the average collection days by 4.43% from 71.80 days to 68.62 days.

[i] EXECUTIVE SUMMARY

4) The following is the progress achieved to date towards annual targets

- The Entity planned to achieve less than 4 years' average age of fleet and has managed to keep the average age of fleet at 3.7 years to date.
- The Entity planned to have 1% of passenger vehicles with CO2 emissions below 120g/KM for the 2020/21 financial year, and has achieved 4.7% to date.
- The Entity planned to complete and achieve 78% client satisfaction – To date the Entity has appointed service provider to carry out the 20/21 customer survey. The questionnaire has been developed and presented to managers for inputs. Preliminary high level report has been submitted by the service provider.
- The Entity planned to auction 60% of vehicles approved for the 20/21 financial year. To-date the Entity has managed to auction 93% (624) vehicles. This is due to the implementation of the asset management policy and the wide awareness of the Entity's auction.
- The Entity planned to achieve 30% on township economy for the 20/21 financial year. To date the Entity has achieved 51%.

1) STRATEGIC PRIORITIES

1.1 DEPARTMENT / ENTITY ACHIEVEMENT OF STRATEGIC PRIORITIES

[1.1] DEPARTMENT / ENTITY ACHIEVEMENT OF STRATEGIC PRIORITIES		STRATEGIC PLANNING		STRATEGIC REPORTING	
STRATEGIC LINKAGES		3		4	
1	2	Outcome as per approved Dept Strat Plan		Summarised Dept Performance during Q3	
<p>NDP/MTSF Priority</p> <p><i>Captured exactly as it is from MTSF 2019-2024</i></p> <p>Decent employment, through inclusive economic growth</p> <p>An efficient, effective and development orientated public service and empowered, fair and inclusive citizenship</p>	<p>GGT Priority</p> <p><i>Captured exactly as it is from GGT-2030 Plan of Action</i></p> <p>Economic transformation and job creation (Speeding up growth and transforming the economy to create decent work and sustainable livelihoods)</p> <p>Building a capable, ethical and developmental state (Building a developmental state, including improvement of public services and strengthening of democratic institutions)</p>	<p>Exactly as per Strat Plan / APP</p> <p>Revitalize township economy</p> <p>Improve efficiency & customer service</p> <p>Maximise return on investment</p> <p>Safeguard state assets</p> <p>Clean Administration</p> <p>Improved Debt Collection</p>	<p>High level performance summary in relation to the adjoining columns for the Quarter under review</p> <p>This is an annual target. However, the Entity has managed to achieve 51% against the planned target of 30% to date.</p> <p>The number of days taken for mechanical repairs was 12 days, due to fewer vehicles received during the period under review.</p> <p>The number of days for accident repairs were delayed due to COVID-19 related issues such as staff rotation, parts availability etc.</p> <p>SITA has been appointed to develop ICT strategy. The ICT strategy development is underway and is planned to be completed and approved by 31/03/2021.</p> <p>The average percentage of rental days for VIP self-drive vehicles was 61.95%, this was due to increased client demand. The percentage of rental days for Pool and vehicles was 91.25%, this was also due to increased client demand.</p> <p>91% of the in-service vehicles were tracked during the period under review.</p> <p>The Entity received an unqualified opinion with matters of emphasis from the Auditor General for the 19/20 financial year during the second quarter.</p> <p>The Entity only managed to reduce the average collection days by 4.43% from 71.80 days to 68.62 days. There weren't any written payment plans received from client departments in the quarter under review.</p>		



<p>Create a better South Africa, a better Africa and a better world</p> <p>Promotion of the energy efficiency and reduction of emission in all transport modes</p>	<p>A better Africa and world</p> <p><i>(Pursuing African development and enhanced international cooperation)</i></p>	<p>Improve customer satisfaction and loyalty</p> <p>Reduce the Entity's Carbon footprint</p>	<ul style="list-style-type: none"> ○ This is an annual target. The Entity has received a high level preliminary report from the service provider. ○ This is an annual target. The Entity plans to have 1% of passenger vehicles with CO2 emissions below 120g/KM. To date the Entity has achieved 4.7%.
--	--	--	---



1.2 PERFORMANCE AS PER APP TARGETS

1.2 [PERFORMANCE AS PER APP ANNUAL AND QUARTER TARGETS]							
Note: <i>Create a similar table for each Programme in the Department / Entity</i>							
Programme Nr	One	Programme Name	Operational Management Services				
Purpose of the Programme	This programme is responsible for providing fleet management services that are effective and client focused.						
PLANNING			REPORTING				
Outcome (as per approved Dept Strat Plan)	Output	Output Indicator	Annual Target	Q3 Target	Q3 Actual Achievement	Reason for Deviation	Mitigating measure (with timeframe)
Reduced Carbon footprint from the Entity	Passenger vehicles with CO2 emissions below 120g/KM (environmentally friendly)	% of passenger vehicles with CO2 emissions below 120g/KM	1% of passenger vehicles with CO2 emissions below 120g/KM	Exactly as per APP	State exact actual achievement for this Quarter	Why was this target not achieved (or overachieved)	What will be done to ensure target is achieved or that similar deviation does not recur
Improve efficiency and customer service	Average age of fleet	Average age of fleet	≤4 years				
Maximised return on investment	Percentage of vehicles auctioned	Percentage of vehicles auctioned as per approved list by 2024	60% of vehicles auctioned				
Safeguard state assets	Vehicles tracked	% of in-service	85% of in-service	80 % of in-service vehicles tracked	91 % of in-service vehicles tracked		Not Applicable



1.2 [PERFORMANCE AS PER APP ANNUAL AND QUARTER TARGETS]

Note: Create a similar table for each Programme in the Department / Entity

Programme Nr	Programme Name	Operational Management Services					
One	This programme is responsible for providing fleet management services that are effective and client focused.						
PLANNING							
Purpose of the Programme	Output	Output Indicator	Annual Target	Q3 Target	Q3 Actual Achievement	Reason for Deviation	Mitigating measure (with timeframe)
Outcome (as per approved Dept Strat Plan)							
Improve efficiency & customer service	Turnaround times on mechanical repairs	vehicles tracked	vehicles tracked.	20 days	12 days	The number of days taken for mechanical repairs was 12 days, due to fewer vehicles received during the period under review.	n/a
Improve efficiency & customer service	Turnaround time on accident repairs	Number of days taken for accident repairs	40 days	40 days	52 days	The number of days for accident repairs were delayed due to COVID-19 related issues such as staff rotation, parts availability etc.	Close monitoring of merchants and continue to engage the RT46 Transversal service provider.
Improve client experience. Improve customer satisfaction and loyalty	Percentage of client satisfaction	% of client satisfaction	78%				

1.2 [PERFORMANCE AS PER APP ANNUAL AND QUARTER TARGETS]

Note:
Create a similar table for each Programme in the Department / Entity

Programme Nr	Two	Programme Name	Corporate and Financial Management		
Purpose of the Programme	This programme is responsible for ensuring a well-run organization by designing and maintaining effective systems and processes that will result in optimal use of the Entity's assets in delivery of services.				

PLANNING						REPORTING		
Outcome (as per approved Dept Strat Plan)	Output	Output Indicator	Annual Target	Q3 Target	Q3 Actual Achievement	Reason for Deviation	Mitigating measure (with timeframe)	
Maximise return on investment	Average % of rental days utilised	Average % of rental days utilised by VIP self-drive vehicles.	50% of rental days utilised for VIP self-drive vehicles	50% of rental days utilised for VIP self-drive vehicles	61,96%	Increased client demand	n/a	
Maximise return on investment	Average % of rental days utilised	Average % of rental days utilised for Pool vehicles	69% of rental days utilised for Pool vehicles	69% of rental days utilised for Pool vehicles	91,25%	Increased client demand	n/a	
Clean Administration	Unqualified opinion from Auditor General	Unqualified opinion from Auditor General	Unqualified opinion from Auditor General	Unqualified opinion from Auditor General	Unqualified opinion with matters of emphasis from Auditor General for 2019/20.	n/a	n/a	
Township Economy Revitalization (TER)	Spending on Township businesses	30% of procurement spent on	30% of procurement spent on					



1.2 [PERFORMANCE AS PER APP ANNUAL AND QUARTER TARGETS]

Note: Create a similar table for each Programme in the Department / Entity

Programme Nr	Two	Programme Name	Corporate and Financial Management
Purpose of the Programme	This programme is responsible for ensuring a well-run organization by designing and maintaining effective systems and processes that will result in optimal use of the Entity's assets in delivery of services.		

PLANNING				REPORTING			
Outcome (as per approved Dept Strat Plan)	Output	Output Indicator	Annual Target	Q3 Target	Q3 Actual Achievement	Reason for Deviation	Mitigating measure (with timeframe)
		goods and services and construction (Excluding all Transversal contracts TR3, RT15, RT46 and RT57 etc. All non-procurement spent e.g Municipal Accounts, AG, claims against State)	goods and services and construction (Excluding all Transversal contracts TR3, RT15, RT46 and RT57 etc. All non-procurement spent e.g Municipal Accounts, AG, claims against State)				
Improved Debt collection	Reduced debtor's collection	Average debtors' collection days (excluding outstanding balances of clients that	15% (excluding outstanding balances of clients that have payment arrangements with the Entity)	15% (excluding outstanding balances of clients that have payment arrangements with the Entity)	4.43%	Three big departments (Gauteng Community Services, Gauteng Health and Office of the Chief Justice) did not pay October and November 2020 invoices	The Entity sent reminders to Gauteng Community Services, Gauteng Health and Office of the Chief Justice in January 2021 and, most importantly, emphasised the intent to suspend petrol cards.



1.2 [PERFORMANCE AS PER APP ANNUAL AND QUARTER TARGETS]

Note: Create a similar table for each Programme in the Department / Entity

Programme Nr	TWO	Programme Name	Corporate and Financial Management
Purpose of the Programme	This programme is responsible for ensuring a well-run organization by designing and maintaining effective systems and processes that will result in optimal use of the Entity's assets in delivery of services.		

PLANNING				REPORTING			
Outcome (as per approved Dept Strat Plan)	Output	Output Indicator	Annual Target	Q3 Target	Q3 Actual Achievement	Reason for Deviation	Mitigating measure (with timeframe)
Improve efficiency and customer services	ICT Strategy developed and implemented	ICT Strategy developed and implemented	1 Module / process approved in the strategy implemented	Process Mapping of the Module approved in the strategy.	<ul style="list-style-type: none"> SITA has since been appointed to develop ICT strategy The project charter was signed-off by g-Fleet Management on 10/12/2020 The IT strategy development is underway and is planned to be completed and approved by 31/03/2021. 	Delay in appointing a service provider (SITA).	Fast track inputs and availability by all business units The IT strategy development is planned to be completed and approved by 31/03/2021

1.3 EMERGING PRIORITIES

1.3 [DEPARTMENT / ENTITY UNPLANNED / EMERGING PRIORITIES]							
<i>These are those projects / priorities that the Department / Entity has had to action, but were not part of the APP [e.g. unforeseen, unplanned, urgent]</i>							
Nr	Name of Project	Detail of Project	Projected end date	Progress to date / current Status	Challenges / Risks / Requests for intervention	Why was this not planned for	How is it being funded?
1	COVID-19 compliance requirements	PPE for office and for vehicles	Full Year	<p>PPE Packs were distributed to various business units & regional offices</p> <ul style="list-style-type: none"> ○ Backpacks used for disinfecting offices and vehicles have been received. ○ Visor (Frontline) ○ Pack of gloves (Frontline) ○ Pack of surgical masks ○ Sanitizer – 70% alcohol ○ Sanitizer – non-alcoholic for cleaning computers & equipment ○ Pamphlet ○ Temperature scanners (at all main gates at Bedfordview Koedoespoort Ibeleng and Regional Offices) ○ Registers (for regions) ○ Protective cover partitions to separate drivers and passengers received and installed in VIP vehicles. 	<p>Availability of required PPE in the market</p> <p>Turnaround delivery times</p> <p>Overpricing</p>	<p>COVID-19 epidemic was not predicted</p>	<p>By shifting of funds from other programmes</p>

1.4 PERFORMANCE VERIFICATION AND EVIDENCE



1.4 [PERFORMANCE VERIFICATION AND EVIDENCE]
<p>How does the Department / Entity maintain portfolios of evidence to verify its reported performance information</p> <p>Portfolio of Evidence for each output is prepared, verified and approved by the responsible manager. The POE is scanned and submitted together with the quarterly report.</p>

2) DEPARTMENT / ENTITY PROJECT MANAGEMENT

2. [DEPARTMENT / ENTITY INFRASTRUCTURE / CAPITAL PROJECTS]						
Name of Project	Brief description of project	Start Date	End Date	Current Status	Challenges	Requests for Intervention
Renovations of 3 Buildings in Bedfordview (Wellness Centre, Panel beating and Car Wash Ablution)	To renovate the buildings that were erected and not finished due to challenges with Contractors and Professional Team, the projects halted and Litigation process is underway.	22 October 2020	14 October 2021.	The Entity appointed DID as an implementing agent. <ul style="list-style-type: none"> Project underway. 14 % achieved in terms of the project plan. 	<p>Delays</p> <ul style="list-style-type: none"> Covid Lockdown delayed evaluations. Contractor appointed 13 August 2020. Construction guarantees were due by 05 September 2020. Contractor exceeded 21 days for submission of guarantees, requested extension until Friday 25 September 2020. 	NONE
	<p>1) Wellness Centre: Building aimed for a Gym and Canteen with Sick Bay and offices for building management.</p> <p>2) Panel beating building aimed at conducting in-house panel beating services with in-house Apprenticeships programme.</p> <p>3) Car wash abluition building aimed at providing abluition services (i.e. Kitchen/Pause Area, Showers and Toilets for staff washing vehicles and clients bringing vehicles for washing.</p>					

2. [DEPARTMENT / ENTITY INFRASTRUCTURE / CAPITAL PROJECTS]						
Name of Project	Brief description of project	Start Date	End Date	Current Status	Challenges	Requests for Intervention
Phase 2 Infrastructure Projects in Bedfordview	<p>Renovations of Existing buildings.</p> <p>Building of a New Admin Block and renovations of other buildings to align to the g-Fleet Operating Mode/Business Operational Flow.</p> <p>Accommodation of all g-Fleet employees as other are temporarily accommodated at DRT Officers, 45 Commissioner Street in Johannesburg</p> <p>Security Infrastructure Upgrade (e.g. High Walls, Security Control Room, Auction offices and Carports for vehicles to safeguard against weather and theft.</p>	To be determined	To be determined	<ul style="list-style-type: none"> Professional Team terminated services. Handover of all required documentation electronically to DID completed and confirmed by DID. Final invoice submitted by contractor and approved by DID. DRT legal department finalizing final settlement contract. 	<ul style="list-style-type: none"> Contract appointed in 2009 Contract appointed in 2009 - initial phases excluded the DID involvement. DID started to assist the Entity in 2016. Contract expired due to affixion on time. 	None

3 DEPARTMENT / ENTITY FINANCIAL PERFORMANCE

3.1 DEPARTMENT / ENTITY BUDGET EXPENDITURE FIGURES

3.1 DEPARTMENT / ENTITY BUDGET EXPENDITURE FIGURES							
Programme	Final Appropriation	Projected Budgeted for the Quarter under review	Actual Expenditure for the Q Under review	Percentage Expenditure for the Q Under review	Actual Expenditure (Year to Date)	Percentage Expenditure (Year to Date)	
Name of the specific Programme	Total allocation for the entire FY	Actual amount projected to be spent during the Q under review	Amount actually spent during the Q under review	% actually spent (% of Quarter Projection)	Amount actually spent from start of FY	% actually spent from start of FY (% of total allocation)	
OFFICE OF THE CEO	R 4 016 791	811 824	714 600	88%	2 166 398	54%	
OFFICE OF THE CFO	R 8 544 685	2 345 789	2 157 022	92%	6 194 841	72%	
FINANCIAL SERVICES	R 19 120 402	4 561 951	3 886 017	85%	11 384 731	60%	
OPERATIONS AND CORPORATE SERVICES	R 757 896 050	173 203 561	129 687 622	75%	459 095 332	61%	
Totals	R 789 577 928	180 923 125	136 445 261	75%	478 841 302	61%	

3.2 DEPARTMENT / ENTITY KEY FINANCIAL INDICATORS

3.2 [DEPARTMENT / ENTITY KEY FINANCIAL INDICATORS]

If there was over / under spending of greater than 3% of projection, what were the main challenges that led to the over / under spending
 Inactivity due to lockdown is the main challenge that led to the underspending.

What are the mitigating measures to remedy over / under expenditure

Further adjust the budget considering .

What is the Department / Entity's achievement with respect to GEYODI responsive budgeting / procurement for the period under review

Not Applicable – The Entity does not directly engage with the public, however with its Client Departments only.

What is the Department / Entity's achievement with respect to township economy / SMME / Local procurement for the period under review

The Entity attained 51% with respect to township economy for the period under review.

A summary for the period under review with respect to overspending / underspending against projections

Item description	Projections	Actual	Variance	Comments
Acquisition of vehicles	60,000,000	37,344,245	22,655,755	Deliveries of vehicles is slow due to Alert level 3
Goods and services	95,645,853	69,003,314	26,642,539	Underspending for goods and services is caused by inactivity of lockdown.

A summary for the period under review with respect to payment of service providers within 15-30 days

- The Entity achieved 73% in terms of invoices paid within 15 days
- The Entity achieved 97% in terms of invoices paid within 30 days

A summary for the period under review with respect to fruitless, wasteful and irregular expenditure

- The Entity incurred irregular expenditure in terms of property rental to the value of R119,074
- No Fruitless and Wasteful expenditure was incurred in the quarter 3

A summary for the period under review with respect to spending on conditional grants

Not applicable

4 RESOLUTIONS AND PETITIONS MANAGEMENT

4.1 RESOLUTIONS MANAGEMENT

4.1 [RESOLUTION MANAGEMENT (for Resolutions received during the period under review)]					
Ref Nr	Date Received	Due Date	Detail / Title of Resolution	Progress to Date / Current Status	Date submitted to GPL
Questions not in a gazette format therefore no reference number.	24 August 2020	31 August 2020	The g-Fleet Management Entity should present the expenditure per programme in relation with special adjusted budget and revised APP, also indicating set targets that were affected in the first quarter.	The expenditure report was presented to the Portfolio Committee on 03 September 2020 highlighting original targets and revised adjusted targets in the Annual Performance Plan.	03 September 2020 (Presentation date)
No.293 - 2020	10 September 2020	30 October 2020	Measures put in place to ensure the attainment of service delivery targets not achieved in the quarter under review in the next quarters of the financial year.	<p>90% of vehicles auctioned.</p> <ul style="list-style-type: none"> ▪ As result of the unprecedented scourge of COVID-19, the Entity was unable to proceed with the live auction due to several regulations enacted to curbing/controlling the spread of the virus. ▪ To ensure that that Entity complied with the lockdown regulations for auctioneering services, the Entity had to re-strategize and opted for an online auction. The auction was subsequently held in the second quarter of the current financial year. ▪ The Entity will continue with the online auctions for the foreseeable future as the "new normal" proved to be successful. <p>Draft ICT Strategy and Implementation Plan</p>	Due date for submission is 22 October 2020

4.1 [RESOLUTION MANAGEMENT (for Resolutions received during the period under review)]					
Ref Nr	Date Received	Due Date	Detail / Title of Resolution	Progress to Date / Current Status	Date submitted to GPL
				<ul style="list-style-type: none"> ▪ The target to Draft the ICT Strategy and Implementation Plan was not achieved in the first quarter due to a third-party service provider not being appointed to develop the strategy. ▪ The Entity has been granted approval to appoint the State Information Technology Agency (SITA) to review and develop a Five-Year ICT Strategic Plan. It is envisaged that the target will be achieved by the end of the current financial year. ▪ Service provider has been appointed (SITA). An analysis of the stakeholder's perspective (needs) on the current ICT services was presented by SITA at the end of November 2020 <p>20% average debtors' collection days (excluding outstanding balances of clients that have payment arrangements with the Entity).</p> <ul style="list-style-type: none"> ▪ The disruption brought by COVID-19 had an adverse impact on the collection of outstanding debts since the process of reconciling the accounts by client departments took longer than normal, due to regulations that were applicable to all government departments. ▪ The Entity had robust engagements with client departments through Microsoft Teams meetings and 	



4.1 [RESOLUTION MANAGEMENT (for Resolutions received during the period under review)]					
Ref Nr	Date Received	Due Date	Detail / Title of Resolution	Progress to Date / Current Status	Date submitted to GPL
No.293 - 2020	10 September 2020	30 October 2020	The appointment of the CFO and COO at g-fleet Management.	<p>The Entity was granted approval by the Member of the Executive Council for the Gauteng Department of Roads and Transport to advertise and fill the forty-five (45) critical and Transport to advertise and fill the position of the Chief Financial Officer (which must be filled out of adjustment) and the position of the Chief Operations Officer. A total of 33 posts (including COO & CFO positions) has been advertised in November 2020. There are ongoing negotiations with organised labour regarding 11 posts not advertised.</p> <p>The recruitment process is anticipated to be concluded before the end of the current financial year.</p>	Due date for submission is 22 October 2020

4.1 [RESOLUTION MANAGEMENT (for Resolutions received during the period under review)]					
Ref Nr	Date Received	Due Date	Detail / Title of Resolution	Progress to Date / Current Status	Date submitted to GPL
<i>Add as many rows as required</i>					
Total number of Resolutions received from GPL during this Quarter					1
Total number of Resolutions responses due to GPL during this Quarter					0
Total number of Resolutions responded to and submitted back to GPL during this Quarter					1

4.2 PETITIONS MANAGEMENT

4.2 [PETITIONS MANAGEMENT [for Petitions referred by the GPL during the period under review]]					
Ref Nr	Date Received	Due Date	Detail / Title of Petition	Progress to Date / Current Status	Date submitted to GPL
None	None	None	None	None	
Total number of Petitions received from GPL during this Quarter					N/A
Total number of Petitions responses due to GPL during this Quarter					N/A
Total number of Petitions responded to and submitted back to GPL during this Quarter					N/A

5 PUBLIC ENGAGEMENT BY THE DEPARTMENT / ENTITY

5. [PUBLIC ENGAGEMENT BY THE DEPARTMENT / ENTITY]
The steps / measures the Department / Entity has taken to meaningfully involve the public / stakeholders in the course of its work / service delivery during the period under review
Not Applicable – The Entity does not directly engage with the public, it only has direct engagement with Client Departments.
Public Education programmes of the Department / Entity during the period under review
Not Applicable
Feedback sessions conducted by the Department / Entity during the period under review
Not Applicable

7 GEYODI EMPOWERMENT

7. GEYODI EMPOWERMENT	
What has been the Department / Entity achievement on actual GEYODI Empowerment in communities during the period under review	
GENDER	N/A
YOUTH	N/A
DISABLED	N/A
SENIOR CITIZENS	N/A
What has been the Department / Entity achievement on actual EQUITY TARGETS	
HDI	82%
YOUTH	9%
DISABLED	0%
WOMEN	36%
MILITARY VETERANS	0%

8 REQUESTS FOR INFORMATION

8.1 AGSA REQUESTS FOR INFORMATION

8.1 [Auditor – General REQUESTS FOR INFORMATION RECEIVED DURING THE PERIOD UNDER REVIEW]	
Total number of AGSA Requests for Information received from AGSA during this Quarter	n/a
Total number of AGSA Requests for Information due during this Quarter	n/a
Total number of AGSA Requests for Information responded to and submitted back to AGSA during this Quarter	n/a

8.2 PSC REQUESTS FOR INFORMATION

8.2 [Public Service Commission REQUESTS FOR INFORMATION RECEIVED DURING THE PERIOD UNDER REVIEW]	
Total number of PSC Requests for Information received from the PSC during this Quarter	None
Total number of PSC Requests for Information due during this Quarter	None
Total number of PSC Requests for Information responded to and submitted back to the PSC during this Quarter	None

9 DEPARTMENT / ENTITY CAPACITY

9.1 [HUMAN RESOURCE CAPACITY]			
During the period under review...			
Total number of posts on the Dept. Structure as at the last day of the period under review	275	Total number of posts currently filled as at the last day of the period under review	204
Total number of acting positions as at the last day of the period under review	10	Total number of terminations during the period under review	0
Total number of suspensions during the period under review	1	Total number of vacant posts as at the last day of the period under review	71 (33 Posts advertised)
		Total number of new appointments during the period under review	1
Total number of suspensions during the period under review		Summarized information on the GEYODI / HDI compliance for the period under review	
1		N/A	

10 CHALLENGES / REQUESTS FOR INTERVENTION

10.1 CHALLENGES

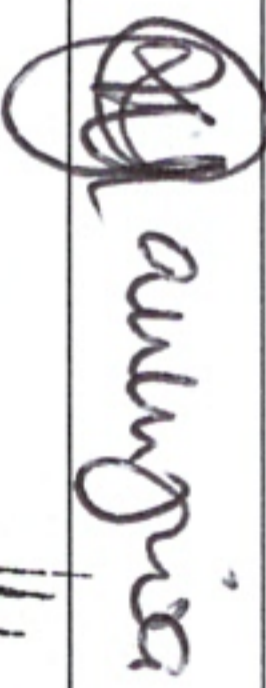

10.1 [CHALLENGES]		
Challenge	Consequence	Recommendation
<i>What is the challenge?</i>	<i>What consequence is it having</i>	<i>How the challenge can be resolved</i>

10.2 REQUESTS FOR INTERVENTION

10.2 [REQUESTS FOR INTERVENTION]		
What area / subject does this relate to	What intervention is sought from the Legislature?	Why is this intervention sought

11 ADOPTION

gFleet Management hereby presents this Quarter Performance Report to the Gauteng Provincial Legislature as a true and accurate representation of its work during the period under review.

Department / Entity Approval	
Name of Department / Entity	gFleet MANAGEMENT
Which Financial Year	2020/21
Which Quarter	3 RD QUARTER
Head of Entity	MS NOXOLO MANINJWA SIGNATURE: 
Head of Department	MR. MAKHUKHU MAMPURU SIGNATURE: 
MEC	MR. JACOB MAMABOLO SIGNATURE: 